

4th November 2016

Schneider Electric (Australia) Pty Ltd

ABN 42 004 969 304

33-37 Port Wakefield Road

Gepps Cross SA 5094

Customer Support: 1300 369 233

Dear Partner,

Subject: Vehicle Mounted Applications

We have seen a number of cases where the SW / XW / XW+ inverter chargers are being used on **recreational and transport vehicles**. The SW / XW / XW+ are **not approved or designed for these types of applications and will not be covered by our warranty**. An alternative product is the **Xantrex Freedom** range of inverter chargers.

The use of the Solar Charge Controllers for recreational and transport vehicles is permitted as long as the equipment is fixed to the vehicle using **shock mounts** to reduce vibration and high G forces to the equipment, and that the equipment is **not operated when the vehicle is moving**.

The Solar Charge Controllers may be operated in **Floating or Negatively Grounded** scheme. If Floating scheme is elected then the **Solar Charge Controller, PV Array and Storage Battery -ve, must be isolated from the vehicle chassis**. If a Negatively grounded scheme is used, then the **ground cable must be rated for the fault current of the battery**.

For fast and attentive service please call our Customer Care Services team first

For all commercial (orders, product availability, pricing, delivery & invoice) related issues please contact our Customer Care Services team on 1300 369 233 option 1.

For all technical and warranty related issues please contact our Customer Care Services team on 1300 369 233 option 2.

Stace Tzamtzidis
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Schneider Electric Solar Business